



The Second Arabic Civil Service Conference



Towards flexible and creative strategies for human resources management

In civil service during Coronavirus pandemic

A distance-conference

During the period between March 15-16, 2021

Introduction:

After organizing the first Arabic Civil Service Conference under the title “Civil service in the renewal environment” in the Jordanian capital city, Amman, in 2012, the Civil Service Bureau (CSB) organizes the second conference under the title: Towards flexible and creative strategies for human resources management in Civil service during Coronavirus pandemic, under the patronage of his excellency, the Prime Minister, Dr. Bisher Al-Khasawneh, through distance communication technology during the period between March 15-16, 2021.

Why the conference now:

While the world is going through rapid shifts and exceptional conditions due to the Coronavirus (Covid-19) pandemic and its unexpected major aftermaths on economy, society, politics, management, and development, especially on human resources, in the whole world, this crisis played a role in stimulating creativity and thinking outside the box in order to find flexible and creative solutions responding to the pandemic and minimizing its consequences.

Given the importance of the civil service machineries and their role in organizing the affairs of employees and jobs, protecting the health and safety of employees, facilitating their reach to work sites, organizing the ways how they carry out their tasks during the crisis, and addressing legislative, legal, and procedural issues related to the civil service’s confronting of Covid-19, the Civil Service Bureau organizes the second Arabic conference for civil service under the title: Towards flexible and creative strategies for human resources management in civil service during Coronavirus pandemic.

Aiming at strengthening Arabic joint action, discussing the main lessons, learned from the experiences of the different Arab countries dealing with the pandemic, recognizing the chances that could be used to stand against difficulties and turn them into chances, and recognizing the best practices adopted by Arab countries and exchanging experiences.

The conference's goals:

The conference aims at highlighting the main future expectations and challenges in human resources management during crisis and exceptional conditions through which the civil machineries went during the COVID-19 crisis, by:

1. Recognizing flexible and creative strategies for human resources management during emerging crisis.
2. Finding alternative methods and creative measures in order to use them for managing and organizing civil service.
3. Capturing opportunities inherent in crisis and turning challenges into gains.
4. Strengthening cooperation between civil service machineries and exchanging information and experiences in order to achieve a more realistic and comprehensive vision on human resources management.
5. Reviewing the main practical applications, related to the conference's themes.
6. Reviewing and exchanging successful practical experiences and best practices adopted in different Arab countries, which are related to the conference's theme.

The conference's events:

First: research papers and working papers

They include the following themes

The first theme: The pandemic's consequences and the needs for swift adaptation and flexibility in crisis management:

- ❖ Risk management in civil service and response plans.
- ❖ Developing the legislative, legal, and procedural system in order to address the needs to fight the COVID-19 pandemic.

The second theme: Harmonizing efficient performance and work strategies patterns, and public health and safety measures: the priorities of civil service machineries during COVID-19 pandemic:

- ❖ The best investment of human resources: challenges and chances.
- ❖ Providing psychological support and counselling for public employees to confront the consequences of the pandemic.
- ❖ Digital solutions and electronic services.
- ❖ Governing distance-work to confront the pandemic.

Second: panel discussions:

They include the following

- ❖ **The first panel discussion:** Distance-work: The legislative framework, procedural requirements, and technical tools
- ❖ **The second panel discussion:** Electronic training and continuous learning

Third: successful Arabic experiences

This includes reviewing practical experiences and best practices in human resources management in Arabic public institutions during the COVID-19 pandemic.

Participants:

The following are invited:

- Their excellencies, ministers, chairpersons, and all concerned in human resources management in civil service in all Arab countries.
- Local and international experts, concerned in human resources management in the public sector.
- Researchers and academics, concerned in human resources management.
- Practitioners in the fields of human resources management.
- Everyone concerned in developing human resources.

Participation in the conference's agenda

Participation in the conference can be through:

- Research papers and work papers.
- Participation in the panel discussion (in the themes of the conference).
- Presenting practical experiences and best practices (related to the themes of the conference).

Standards for the participation

Type of Participation	Standards
Research papers	<ul style="list-style-type: none">☒ An initial summary about research paper (Download the Form).☒ A close relation to the conference's themes.☒ Originality and scientific value.☒ Never published before.☒ Clear presentation and decent language and style.☒ Proper documented references.☒ Schedule compliance.☒ No more than 10000 words for the research paper, including one-page summary.
panel discussions	<ul style="list-style-type: none">☒ An initial summary about work paper(Download the Form).☒ A close relation to the conference's themes.☒ Clear presentation and decent language and style.☒ Schedule compliance☒ No more than 10000 words for the work paper, including one-page summary.

Reviewing successful practical experiences

- ☒ An initial summary about the program/ initiative (Download the Form).
- ☒ A close relation to the fields of Management Development.
- ☒ A document about the experiences with the following elements:
 - Experience address.
 - The owner.
 - Introduction.
 - Main purpose and importance.
 - Scope of experience.
 - Stakeholders in this experience.
 - Difficulties and challenges.
 - Practical benefits and lessons learned.
 - Recommendations.
- ☒ Clear presentation and decent language and style.
- ☒ Schedule compliance
- ☒ No more than 10000 words for the work paper, including one-page summary.

Descriptions for coordinating conference business

Description	Direction
Paper size	A4
Margins	Up 2cm/down 2cm Left 2cm/right 2.5cm
Direction	Vertical
Font type	Type (Simplified Arabic)/ font size 14

Important Dates

Last date to provide a summery about the participation	2021/2/14
Last date to provide the whole participation	2021/3/1
Last date to confirm the participation for the accepted programs.	2021-3-10
Conference date	2021/3/15-16

Contact Information

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